

Warranty Terms for 5-year Extended Warranty Promotion running from 20th March 2024 to 31st March 2025.

These warranty conditions apply to appliances purchased and operated in the United Kingdom and the Republic of Ireland.

From time to time, Bosch may present additional warranties on either products or defined components of a product which are time limited offers.

- At time of going to print, these are the eligible models for the current Promotion running from 20th March 2024 to 31st March 2025, we reserve the right to change these products throughout the specified Period.
- To qualify for the free extended warranty, please note that you are required to register the appliance within 3 months of purchasing the product to claim the extended warranty.
- To check if your product qualifies, please contact us on 0344 892 8979, or go online at <https://www.bosch-home.co.uk/customer-service/warranty> for UK customers and <https://www.bosch-home.ie/customer-service/warranty> for IE customers.

List of current eligible models

Category	Model	Category	Model	Category	Model
Dishwashers	SBH4HVX00G	Fridge	KSV36AWEPG	Washing Machine	WAN28250GB
Dishwashers	SKS62E32EU	Fridge	KSV36VLEP	Washing Machine	WAN28258GB
Dishwashers	SMD6YCX01G	Fridge	KSV36VWEPG	Washing Machine	WAN28259GB
Dishwashers	SMD6ZCX60G	Fridge	KSV33VLEPG	Washing Machine	WAN28282GB
Dishwashers	SMD8YCX03G	Fridge	KSV33VWEPG	Washing Machine	WAN282X2GB
Dishwashers	SMH4HTX02G	Fridge	KSV29NWEPG	Washing Machine	WGB256A1GB
Dishwashers	SMH4HVX00G	Fridge	KIL82ADD0G	Washing Machine	WGG04409GB
Dishwashers	SMI2HTB02G	Fridge	KIL82VFE0G	Washing Machine	WGG24400GB
Dishwashers	SMI2HTS02G	Fridge	KIL82AFF0G	Washing Machine	WGG24409GB
Dishwashers	SMS26AI08G	Fridge	KIL82VSF0	Washing Machine	WGG2440XGB
Dishwashers	SMS26AW08G	Fridge	KIL82NSE0G	Washing Machine	WGG2449RGB

Dishwasher s	SMS2HVI66G	Fridge	KIR81ADD0G	Washing Machine	WGG244F9G B
Dishwasher s	SMS2HVI67G	Fridge	KIR81AFE0G	Washing Machine	WGG244FCG B
Dishwasher s	SMS2HVW66 G	Fridge	KIR81VFE0G	Washing Machine	WGG244FRG B
Dishwasher s	SMS2HVW67 G	Fridge	KIR81VSF0G	Washing Machine	WGG244ZCG B
Dishwasher s	SMS2ITI41G	Fridge	KIR81NSE0G	Washing Machine	WGG245S2G B
Dishwasher s	SMS2ITW08G	Fridge	KIR41VFE0G	Washing Machine	WGG25402G B
Dishwasher s	SMS2ITW41G	Fridge	KIL42NSE0G	Washing Machine	WGG254F0G B
Dishwasher s	SMS4EKI06G	Fridge	KIR41NSE0G	Washing Machine	WGG254Z0G B
Dishwasher s	SMS4EKW06 G	Fridge	KUL22VFD0G	Washing Machine	WGG254ZSG B
Dishwasher s	SMS4EMI06G	Fridge	KUR21VFE0 G	Washing Machine	WIW28302GB
Dishwasher s	SMS4EMW06 G	Fridge	KIR21NSE0G	Washing Machine	WIW28502GB
Dishwasher s	SMS6TCI01G	Fridge	KIF81PFE0	Washer Dryer	WNA134U8G B
Dishwasher s	SMS6TCW01 G	Fridge Freezer	KGN86VIEA	Washer Dryer	WNA144V9G B
Dishwasher s	SMS6ZCI00G	Fridge Freezer	KGN492LDF G	Washer Dryer	WNC25410G B
Dishwasher s	SMS6ZCI10G	Fridge Freezer	KGN497WDF G	Washer Dryer	WNC254ARG B
Dishwasher s	SMS6ZCW00 G	Fridge Freezer	KGN39VXBT	Washer Dryer	WNG25401G B
Dishwasher s	SMS6ZCW10 G	Fridge Freezer	KGN397LDF G	Washer Dryer	WNG254R1G B
Dishwasher s	SMS6ZDW48 G	Fridge Freezer	KGN362IDFG	Tumble Dryer	WQB246C9G B
Dishwasher s	SMV2HTX02 G	Fridge Freezer	KGN362LDF G	Tumble Dryer	WQG233D8G B
Dishwasher s	SMV2ITX18G	Fridge Freezer	KGN362WDF G	Tumble Dryer	WQG24509G B
Dishwasher s	SMV2ITX22G	Fridge Freezer	KGN36NWEA G	Tumble Dryer	WQG245A0G B
Dishwasher s	SMV4EAX23 G	Fridge Freezer	KGN34NLEA G	Tumble Dryer	WQG245R9G B
Dishwasher s	SMV4ECX23 G	Fridge Freezer	KGN34NWEA G	Tumble Dryer	WQG245S9G B

Dishwasher s	SMV4HTX00 G	Fridge Freezer	KGN33NLEA G	Tumble Dryer	WTH85223G B
Dishwasher s	SMV4HVX00 G	Fridge Freezer	KGN33NWEA G	Tumble Dryer	WTH85225G B
Dishwasher s	SMV6ZCX01 G	Fridge Freezer	KGN392LDF G	Multi door Fridge Freezer	KFN96APEA G
Dishwasher s	SMV6ZCX10 G	Fridge Freezer	KGN392WDF G	Multi door Fridge Freezer	KFN96AXEA
Dishwasher s	SPS2IKW01G	Fridge Freezer	KGN39AIAT	Multi door Fridge Freezer	KFN96APEA G
Dishwasher s	SPS4HMI49G	Fridge Freezer	KGN39AWCT G	Multi door Fridge Freezer	KFD96APEA
Dishwasher s	SPS4HMW49 G	Fridge Freezer	KGN392LAF	Multi door Fridge Freezer	KFI96APEAG
Dishwasher s	SPV2HKX42 G	Fridge Freezer	KGN392LBFG	Multi door Fridge Freezer	KFF96PIEP
Dishwasher s	SPV4EMX25 G	Fridge Freezer	KGN392LAFG	Multi door Fridge Freezer	KFN96VPEA G
Freezer	GSN36VWEP G	Fridge Freezer	KBN96VFE0G	Fridge Freezer	KIN85NFE0G
Freezer	GSN33VLEP G	Fridge Freezer	KIN86VFE0G	Fridge Freezer	KIN85NFF0G
Freezer	GSN33VWEP G	Fridge Freezer	KIN86VSE0G	Fridge Freezer	KIN85NSE0G
Freezer	GSN29VWEV G	Fridge Freezer	KIN96NSE0	Fridge Freezer	KIN85NSF0G
Freezer	GIN81AEF0G	Fridge Freezer	KIN96VFD0	Fridge Freezer	KIN86NFE0G
Freezer	GIN81HCE0G	Fridge Freezer	KIF86PFE0	Fridge Freezer	KIN86NSE0G
Freezer	GIV21AFE0	Fridge Freezer	KIN86ADD0G	Single Oven	HBS573BS0B
Freezer	GIV21VSE0G	Fridge Freezer	KIN86ADD0	Single Oven	HBS573BB0B
Freezer	GUN21VFE0 G	Hood	DWK67FN60 B	Induction Hob	PIE631BB5E
Freezer	GIN81VEE0G				

The conditions below describe the prerequisites and scope of our warranty.

- The warranty does not affect your statutory rights or the obligations of your retailer and your contract with them.
- We provide warranty cover for an appliance subject to the following conditions:
- We will rectify defects affecting the appliance which are clearly attributable to material and/or manufacturing faults, provided they are reported immediately after being identified, and within 24 months of the date of
- purchase or 60 months for registered eligible appliances (the “Warranty Period”).

- The warranty will not extend to fragile items such as glass or cosmetic parts or consumable items such as light bulbs.
- Warranty liability will not be triggered by minor variances from nominal features which are of no significance to the appliance's value or fitness for
- purpose or damage caused by the chemical or electrochemical effects of water and generally by exceptional environmental conditions, inappropriate operating conditions, or the appliance having come into contact with unsuitable materials.
- Service may not be available to all the islands around the UK and Ireland, we reserve the right to offer approved local partners in outlying areas. Please check with your retailer or contact our Customer Service Department if you need more information.
- Warranty provision will be free of charge, and we will decide whether this will take the form of a repair or the replacement of the appliance. Please note that replaced parts pass into our ownership.
- Small appliances or vacuum cleaners that can reasonably be transported or posted may need to be shipped to our customer service centre. All other appliances will be repaired on site.

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- A purchase receipt must be presented in each case showing the date of purchase and either the delivery or installation date, the latest date elicits the start of the warranty period.
- It is required that Engineers and Service Partners are given reasonable access when attending to the appliance.
- In the event of a replacement appliance being supplied, we reserve the right to charge an appropriate monetary off set in respect of the period of use already enjoyed.
- We are not obliged to provide a replacement which matches the other appliances in the household. The replacement will be from the local product portfolio.
- The warranty period for spare parts fitted ends with the expiry of the warranty on the appliance as a whole.
- We reserve the right to invalidate the warranty.
- If repairs are performed by persons not authorised by us to take such action, or if our appliances are fitted with non-original spare parts, extras, or accessories the warranty becomes void.
- Likewise, no warranty liability will be accepted if the defects stem from transport damage for which we are not responsible, improper installation and assembly, improper use, to also include where an appliance has been used in a non-domestic environment, poor maintenance, or failure to observe operating or assembly instructions.
- Other claims against the warranty in respect of compensation for consequential or associated loss are excluded, except where such liability is legally mandatory.

Where appliances have been installed on boats:

- a. If the electricity is supplied from land (i.e., in the case of house boats) then these warranty conditions apply.
- b. If the electricity on the boat is generated by its engine, then these warranty conditions will not apply.

The Customer will need to contact the Bosch Customer Service team in any of the following ways so that we can support a claim under warranty:

- a. Phone us on 0344 892 7989
- b. Send us an e-mail at COG-CallBooking@bshg.com
- c. Use our 24-hour online visit booking tool at: <https://www.Boschhome.co.uk/customer-service/repair-service>

Customers can also find Bosch contact details in the “Service contacts” booklet enclosed with the appliance.

- The provision of services under warranty neither extends the term of the warranty nor sets in motion a new warranty period.
- Customers are not entitled to any further claims or claims other than those specified above under this warranty.
- If appliances are shipped to and operated in other countries in EU/EFTA or United Kingdom (destination country), the appropriate technical conditions (e.g., voltage, frequency, gas types) are met and the climatic and environmental conditions in the country are suitable and there is no legal restriction (e.g. missing approbation or declaration of conformity), the terms of the warranty of the destination country will apply, provided a local customer service network exists within the destination country which operates at their discretion. Outside of this geographical area, the warranty will become void apart from the United Kingdom where these terms will continue to apply.
- Please note that we reserve the right to void the warranty terms, in the event of physical or verbal abuse towards any member of staff.
- We also offer to repair appliances, which fall outside the warranty period on a chargeable basis, this consists of labour call out and charge(s) for spare parts where we deem that appropriate repair can be effected.
- We reserve the right to charge for repair work carried out and any spare parts supplied within the Warranty period, which are not covered by the Warranty terms.

Data Protection statement

BSH Home Appliances Limited (“We”/“Our”/“Us”) are committed to protecting and respecting your privacy. This policy (together with Our terms of use and any other documents referred to on it) sets out the basis on which any personal data We collect from you, or that you provide to Us, will be processed by Us.

- We are the data controller which means that we decide why and how your personal data is processed. The e-mail address for Our Data Protection Officer in the UK is GBDPO@bshg.com and in ROI is Data-protection-ie@bshg.com

- We (or our agents/business partners) will use your personal details and information We obtain from other sources for customer services and administration, for marketing and to analyse your purchasing preferences.
- We may keep your information for a reasonable period for these purposes. If you provide us with information about another person, you confirm that they have appointed you to act for them, to consent to the processing of their personal data including sensitive personal data and that you have informed them of Our identity and the purposes (as set out in the Important Data Protection Information section) for which their personal data will be processed.
- For further information, including contact details of our Data Protection Officer, how your data will be processed and your rights, please visit:
- www.bosch-home.co.uk/data-protection-information in the UK or www.bosch-home.ie/data-protection-information ROI.